

Persona: Yassin

Goal: Find open Tenders & submit offers

ACTION	Start the app	Find available Tenders	Pick an open Tender	Submit offer	Confirmation	Finish
TASK LIST	Tasks A. Open the app B. Open the menu C. Navigate to available projects (deals)	Tasks A. Read the projects list B. Choose a project (deal)	Tasks A. Read the deal description	Tasks A. Fill out the price table B. Upload files C. Click "Submit offer"	Tasks A. Click "OK" to confirm submission	Tasks A. Offer successfully submitted B. Click "OK"
FEELING ADJECTIVE	<ul style="list-style-type: none">• Confused• Intimidated	<ul style="list-style-type: none">• Lost• Hopeful	<ul style="list-style-type: none">• Satisfied	<ul style="list-style-type: none">• Overwhelmed	<ul style="list-style-type: none">• Relieved• Glad• Alert	<ul style="list-style-type: none">• Excited
IMPROVEMENT OPPORTUNITIES	<ul style="list-style-type: none">• Better wayfinding	<ul style="list-style-type: none">• Better wayfinding• Accessibility key on map app	<ul style="list-style-type: none">• Better Description organization	<ul style="list-style-type: none">• Better price table	<ul style="list-style-type: none">• Phone vibrates as a confirmation• Review page	